

MISCELLANEOUS TOPICS:

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 - Petitions
- Contacting the WCOA Resource Center

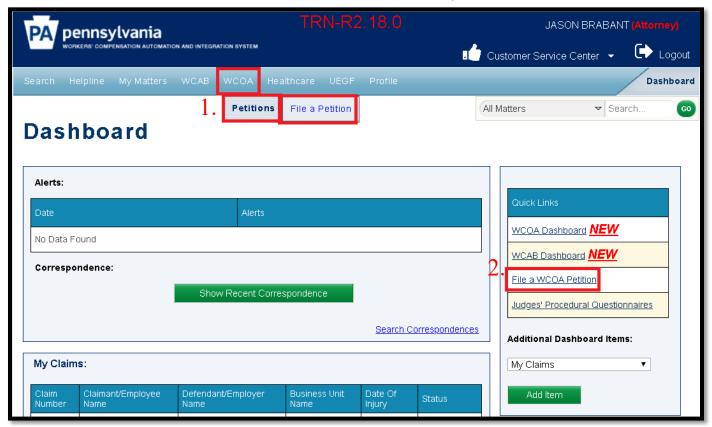
WCAIS IS THE OFFICIAL LEGAL RECORD.

MISCELLANEOUS TOPICS

MISCELLANEOUS TOPICS:

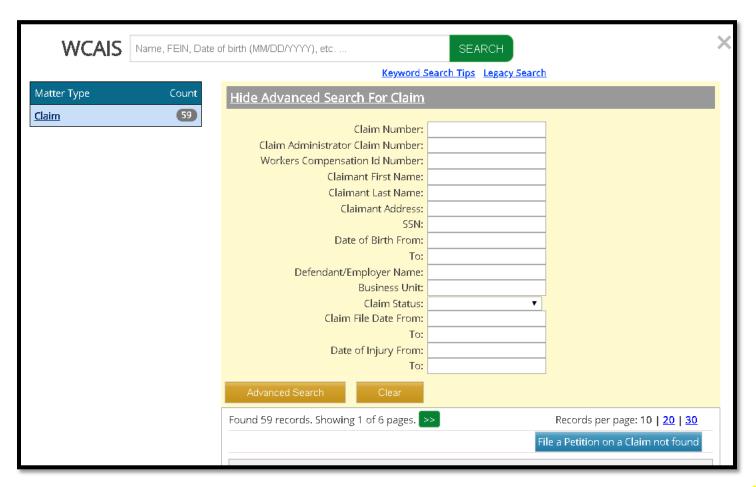
Additional Methods for Filing a WCOA Petition

- There are three ways to file a petition electronically.
- Two of the methods begin from the WCAIS Dashboard:
 - 1. Click the **WCOA** dropdown from the WCAIS Dashboard, select **Petitions**, and then **File a Petition**.
 - 2. Select the File a WCOA Petition Quick Link.



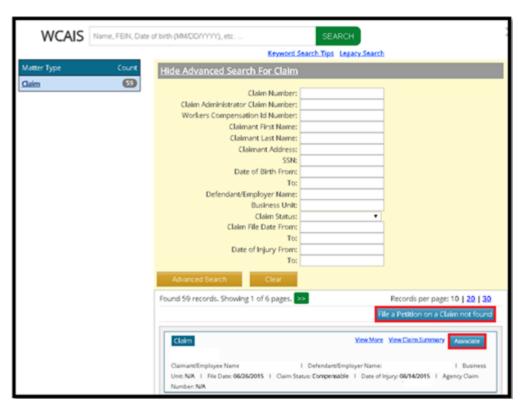
For more information on filing a WCOA petition from the Quick Link, click here.

- Search for an existing claim to associate the petition to.
- Search for the claim using the claim number or a variety of known information.

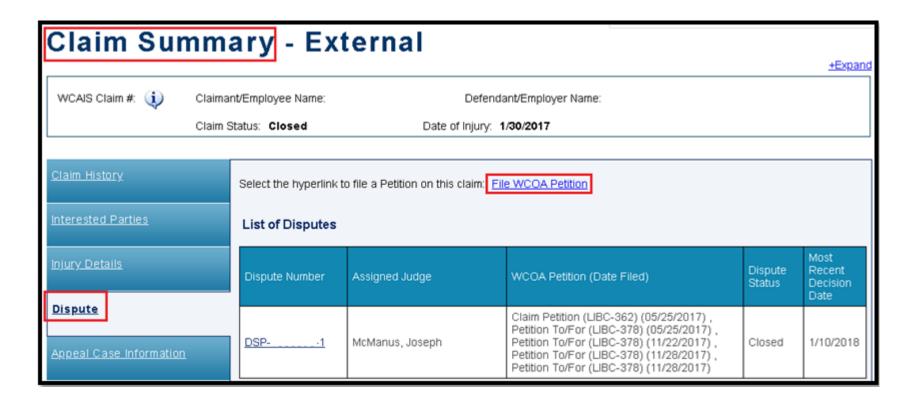


For more information on the Enhanced Search from the Dashboard, click here.

- If there is an existing claim which matches the EMPLOYEE, EMPLOYER, and INJURY DATE of the petition, then click the **Associate** button.
- If there is <u>no</u> existing claim which matches the EMPLOYEE, EMPLOYER, and INJURY DATE of the petition, then click the **File** a **Petition on a Claim not found** button.



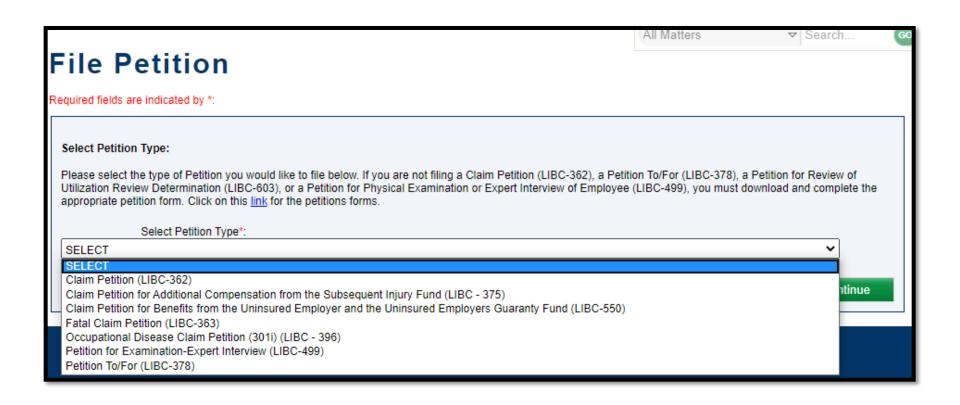
- The third way to file a petition is from the **Dispute** tab of the **Claim Summary**.
- The system automatically pulls the Claimant, Employer, and Injury Date information from the claim.



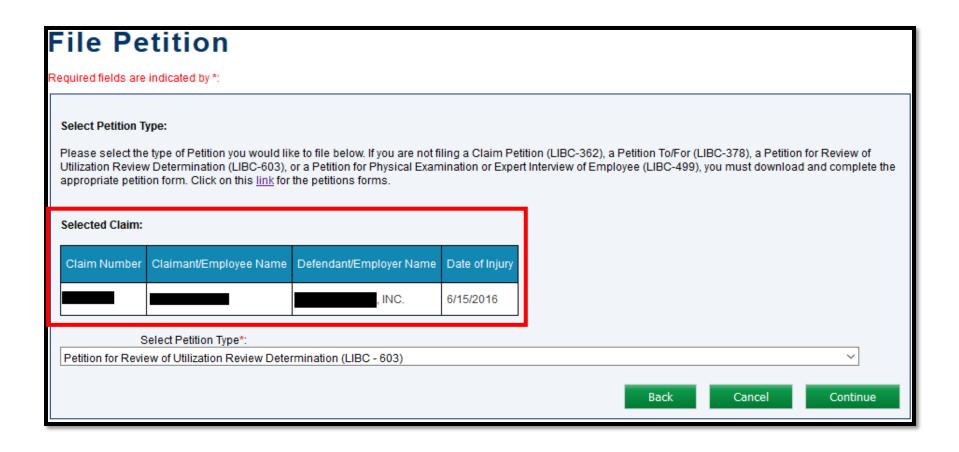
- Whichever way you choose to file a petition, you will be taken to the screen below.
- Select a petition type from the dropdown and click Continue.



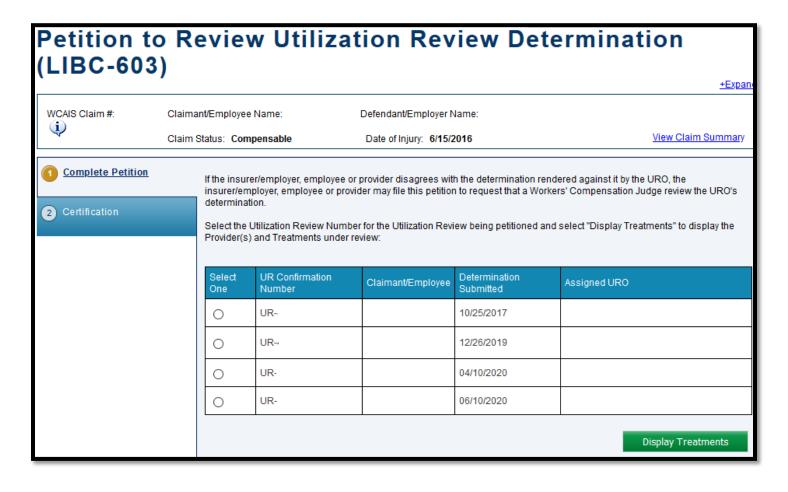
Petition types available for selection may depend on whether a claim is associated. Below are the petition types available when **no claim** is associated.



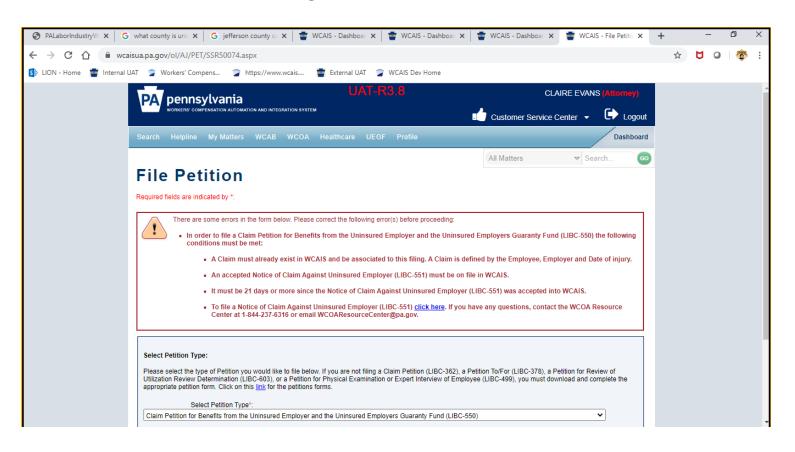
- In order to file a Petition for Review of Utilization Review Determination, there must be a UR determination.
- When filing a UR petition, you must associate the claim that contains the UR determination you're seeking to review.



The filing party must select the UR determination and associated treatments, which are automatically pulled in based on the Claim number associated.



In order to file a UEGF petition you must associate a claim which has a UEGF Notice in an *accepted* status for at least 21 days. Otherwise, you will receive the error message shown below.

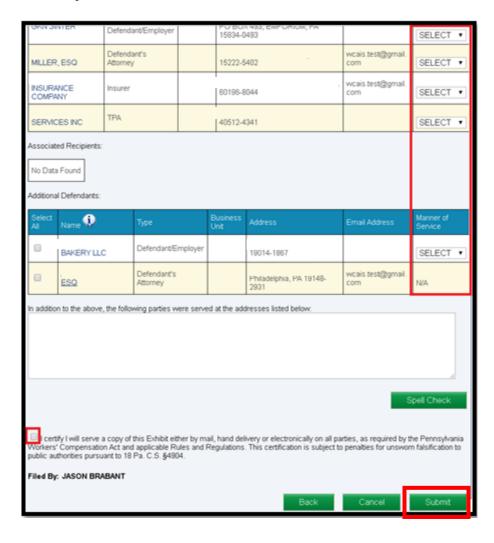


Complete all required information on the tabs on the left.

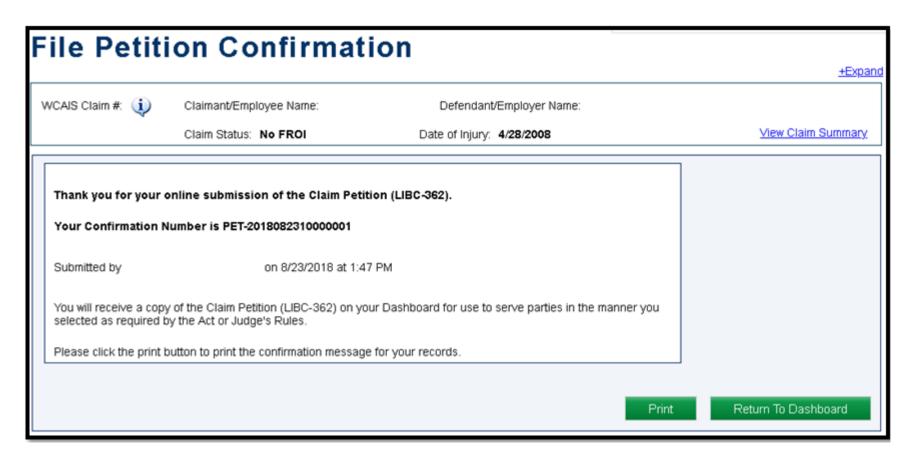
File Claim Petition:(LIBC-362)									
Required fields are indicated by *:									
1 Attorney Appearance	Interested Parties: Attorney								
2 Claimant/Employee Information	Please indicate which party you are SELECT ▼ filing the Petition on behalf of*:								
3 Defendant/Employer Information	Back Cancel Continue								
4 Insurer Information									
S Select Petition Type									
6 Complete Injury Details									
Complete Defendant/Employer Information									
8 Add Additional Defendant/Employer									
Seeking Payment									
10 Certification									

NOTE: If you associated a Claim, information on the first four tabs will automatically populate.

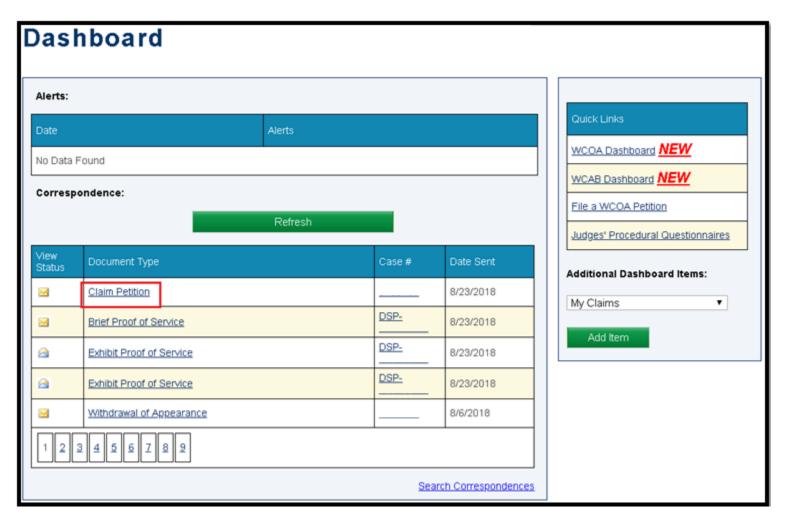
- Select a manner of service for each party.
- Check the "I certify" checkbox and then click **Submit**.



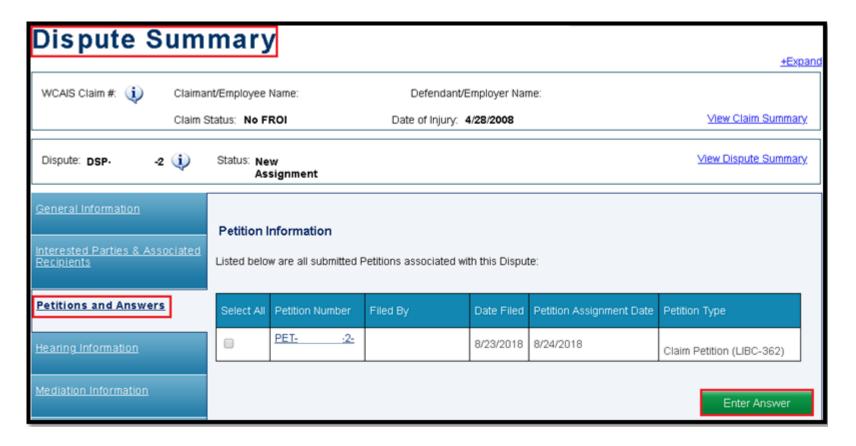
Upon successful filing of a petition, a confirmation message will appear.



The filing party will also receive a copy of the petition in the **Correspondence** grid on their dashboard to use to serve the other parties in the manner selected.



Once the petition is assigned, it can be viewed on the Petitions and Answers tab of the Dispute Summary.

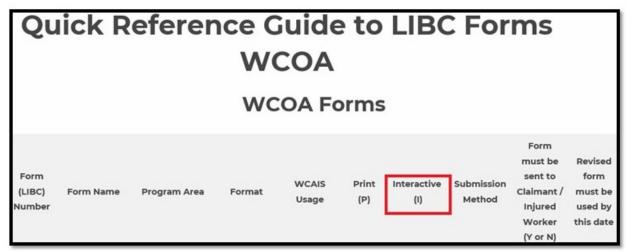


NOTE: If no claim is associated, it may take up to 24 business hours for the petition to be assigned.

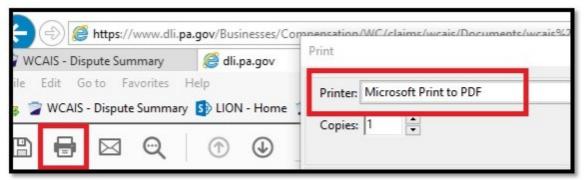
MISCELLANEOUS TOPICS:

Interactive Forms

If using the **Interactive** version of the form from the WCOA website as pictured below:



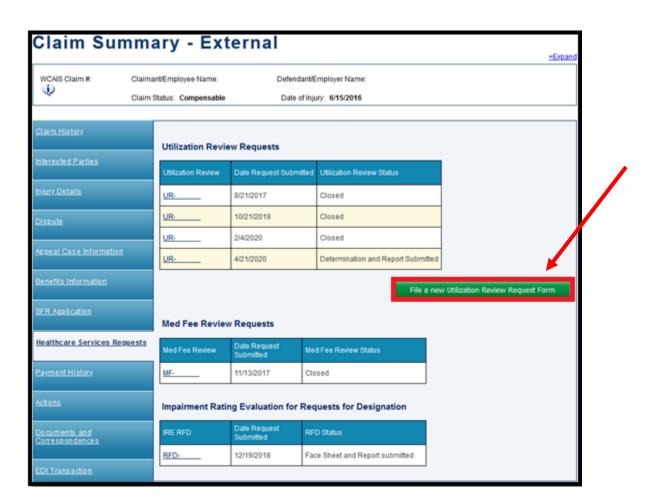
You <u>must</u> print them to PDF first, before saving them and uploading them to WCAIS:



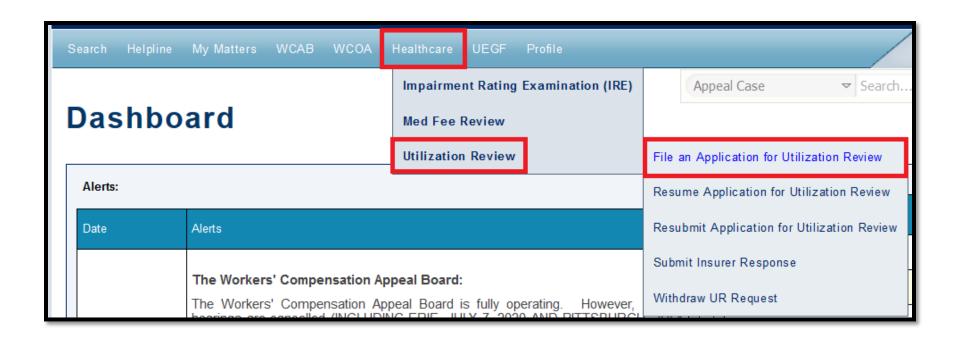
This ensures the information on the form is viewable when the decision circulates.

Filing a Utilization Review Request

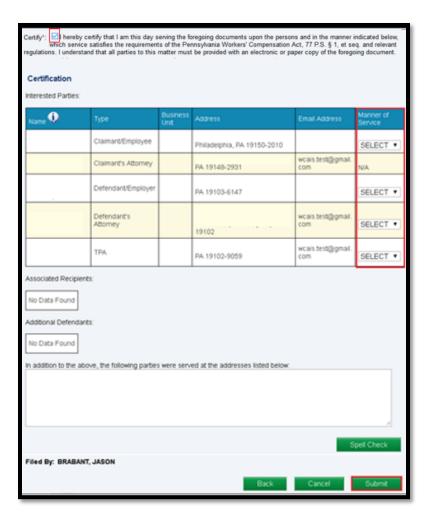
A Utilization Review Request can be filed in two ways. The first way is from the **Healthcare Services Requests** tab of the **Claim Summary**. Click on the **File a new Utilization Review Request Form** button.



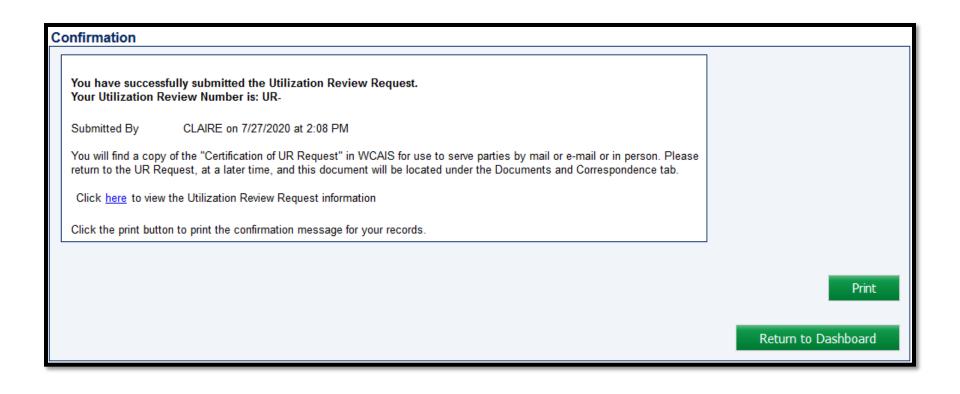
The second way is from the **Healthcare** dropdown on the Navigation Bar of the WCAIS Dashboard. Click **Utilization Review** and then **File** an **Application for Utilization Review**.



Move through all of the tabs completing required fields, enter a Manner of Service for each party, check the "I certify" checkbox, and click **Submit**.



A confirmation message will appear when the Utilization Review Request has been filed successfully.

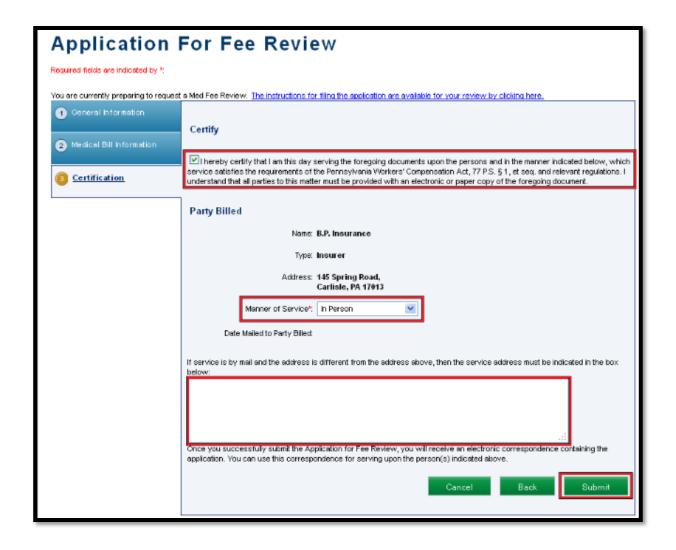


Filing a Med Fee Review Request

An Application for Med Fee Review can be filed from the **Healthcare** dropdown from the Navigation Bar on the WCAIS Dashboard. Select **Med Fee Review** and then **File an Application for Fee Review**.



Move through all of the tabs completing required fields, enter a Manner of Service, check the "I certify" checkbox, and click **Submit**.



A confirmation message will appear when the Application for Fee Review has been filed successfully.



Filing an Impairment Rating Evaluation Request

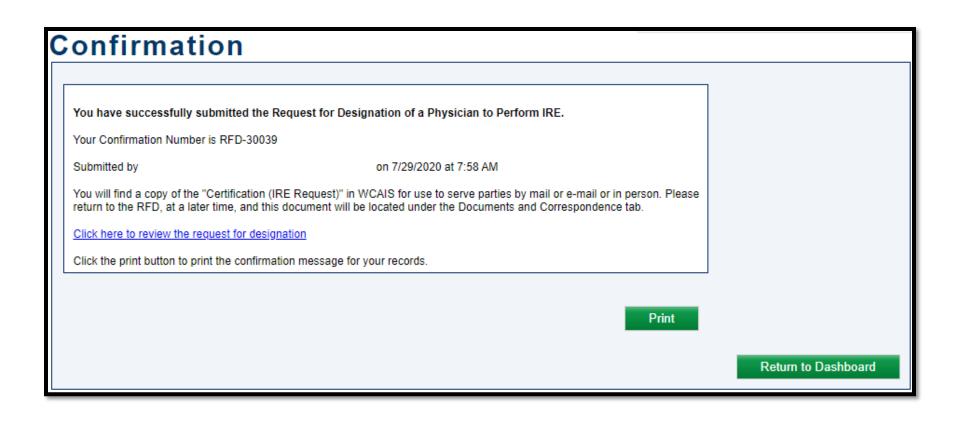
A Request for Designation of a Physician to Perform IRE can be filed from the **Healthcare** dropdown from the Navigation Bar on the WCAIS Dashboard. Select **Impairment Rating Examination (IRE)** and then **File a Request for Designation of a Physician to Perform IRE**.



Complete the required fields, enter a Manner of Service for each party, check the "I certify" checkbox, and click **Submit**.

Request for Designation of a Physician to Perform IRE										
Required fields are indicated by *:										
You are currently preparing a request for designation of a Physician to perform an Impairment Rating Evaluation.										
The instructions for filing the request are available for you to review by clicking here. +Expanse										
WCAIS Claim #:	Claimant/Employ	yee Name:	Def	endant/Employer Name:	:		Date of Injury:	9/9/2009		
(i)							View	Claim Summary		
Compensable Injury*:										
Complete the certification information for all Interested Parties and Associated Recipients on the Claim to submit your application for designation of a Physician to Perform an IRE. Once submitted an IRE Physician will be assigned to your request.										
and the second s										
☐ This is an Act 46 (firefighter canoer) claim										
☐ I hereby certify that I am this day serving the foregoing documents upon the persons and in the manner indicated below, which service satisfies the requirements of the										
Pennsylvania Workers' Compensation Act, 77 P.S. § 1, et seq. and relevant regulations. I understand that all parties to this matter must be provided with an electronic or paper copy of the foregoing document.										
Interested Parties:										
Name (i)	Туре	Business Unit	Address		Er	mail Address	Manner of Ser	vice		

A confirmation message will appear when the Request for Designation of a Physician to Perform IRE has been filed successfully.



MISCELLANEOUS TOPICS:

Proof of Service Reminders

REMEMBER: WCAIS doesn't serve the other parties, the filing party does!

- § 131.11. Filing, service and proof of service.
- (d) Whenever a proof of service is required by this chapter, the proof of service must contain the following:
 - (1) A statement of the date of service.
 - (2) The names of the judge and others served.
- (3) The mailing address, the applicable zip code and the manner of service on the judge and others served, and, if applicable, the electronic address to which service was made.

Proof of Service documents can be found on the Dashboard in the Correspondence grid and...

Correspondence:						
Refresh						
View Status	Document Type	Case#	Date Sent			
×	On-line Appeal and Proof of Service	APL-2020062510000001	6/25/2020			
M	Subpoena Proof of Service	DSP-7582034-1	6/24/2020			
M	Request Proof of Service	DSP-3361112-4	6/15/2020			
×	Request Proof of Service	DSP-3361112-4	6/15/2020			
M	Request Proof of Service	DSP-3361112-4	6/15/2020			
1 2 3 4 5 6 7 8 9 10						

the Proof of Service(s) grid on the Documents and Correspondence tab of the Dispute Summary:

Proof of Service(s)							
Document Type	Generated Date	Generated Time	Filed By				
Exhibit Proof of Service	06/03/2020	11:06:27 AM	(Attorney)				
Request Proof of Service	06/01/2020	09:58:39 AM	(Attorney)				
Request Proof of Service	06/01/2020	09:54:12 AM	(Attorney)				

MISCELLANEOUS TOPICS:

Request Tip Sheet

Request Tip Sheet:

- Conference Call Request: To request a conference call (not a hearing) with the Judge.
- Continuance Request: To postpone or cancel a scheduled hearing or mediation.
- **Indefinite Postponement Request:** To place the entire Dispute into indefinite postponement status and is not to be used to request a postponement of a hearing, mediation, IME, or other activity during litigation.
- **Informal Conference:** To request a specific type of settlement conference authorized by Section 402.1 of the Act. This Request goes to the Judge Manager and not to the litigating Judge.
- Interpreter Request: To request an interpreter for a scheduled hearing or mediation.
- **Judge Reassignment:** To request reassignment of a Dispute to another Judge. Both the Judge and the Judge Manager must approve reassignment.
- **Miscellaneous Request:** To submit a request which doesn't fall into any other category.
- Motion to Quash a Subpoena: To request that a subpoena which has been issued not be enforced.
- **Objection Request:** To object to something in the Dispute, such as the scheduling of a deposition rather than live testimony by the witness.
- Recusal Request: To request the assigned Judge recuse from the Dispute.
- Request a Hearing: To request that a hearing be scheduled, for example, a C&R hearing.
- **Voluntary Mediation:** To request that a mediation be scheduled. This request can also be submitted on Claims without Disputes or without Disputes in litigation (Claim Summary, Disputes tab).
- Withdrawal Petition Request: To request that a petition be withdrawn. This is not a request to withdraw your appearance. Withdrawing appearance can be done by the attorney in WCAIS if there are no Disputes in litigation. If there are Disputes in litigation, a Miscellaneous Request must be submitted to seek permission from the assigned Judge.

MISCELLANEOUS TOPICS:

Video Hearings and Mediations

Most Judges have special procedures during the Governor's Emergency Declaration. Open the Judge's Questionnaire and click on the new "Click here to view the Judge's Special Procedures During the Governor's Emergency Declaration due to COVID-19" link.

JUDGE NAME: Abes, Eric JUDGE DISTRICT: Western

JUDGE'S PROCEDURAL RULES AND POLICIES

Workers' Compensation Automation and Integration System (WCAIS) is the official repository for all documents related to a Dispute (matter pending) before a Workers' Compensation Judge. All documents, including evidence and briefs, that would have been submitted to a Workers' Compensation Judge by mail or in person prior to WCAIS should now be uploaded into WCAIS. If Social Security numbers appear on any such document, the first five numbers should be redacted before the document is uploaded, unless otherwise specified below. Requests, such as Requests for Continuance and Subpoenas, should also be made through WCAIS.

CLICK HERE TO VIEW THE JUDGE'S SPECIAL PROCEDURES DURING THE GOVERNOR'S EMERGENCY DECLARATION DUE TO COVID-19.

1. What is the first expretrial conference:

JUDGE NAME: Eric D. Abes

JUDGE DISTRICT: Western

SPECIAL PROCEDURES DURING THE GOVERNOR'S EMERGENCY DECLARATION
DUE TO COVID-19

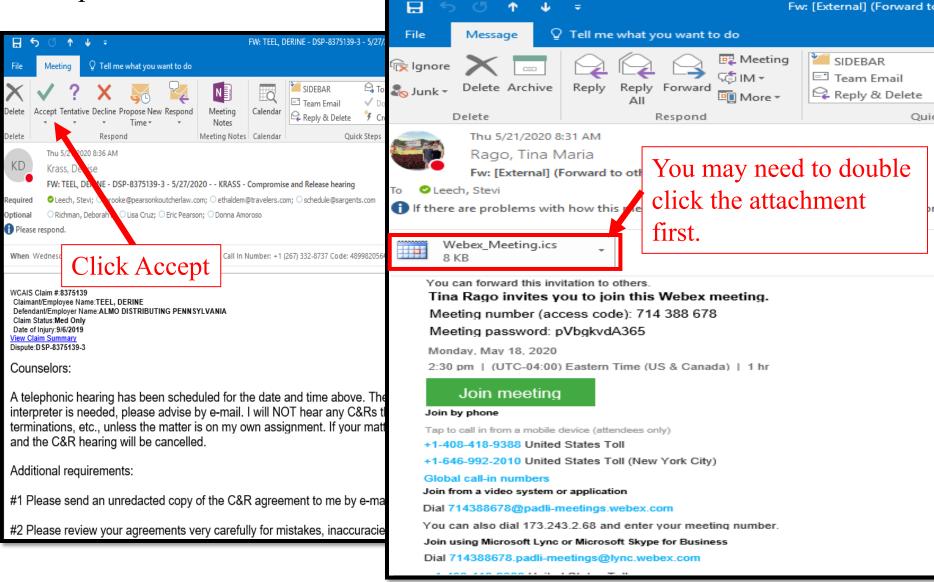
Special Procedures for Hearings:

- Counsel, parties, and witnesses will utilize the call-in number or "Join Skype Meeting" link.
- It is counsel's responsibility to ensure their witnesses and clients know how to call in and do so on time. Counsel, please review the call-in procedure well in advance of the hearing.
- Due to the inherent complexity of doing a full docket by phone, I will not be able to accommodate late arrivals. All hearings will end at the scheduled time.
- Exhibits must be uploaded prior to the hearing.

For more information on Judge Questionnaires and how to access them, view the <u>Judges' Procedural Questionnaire</u> section in this guide.

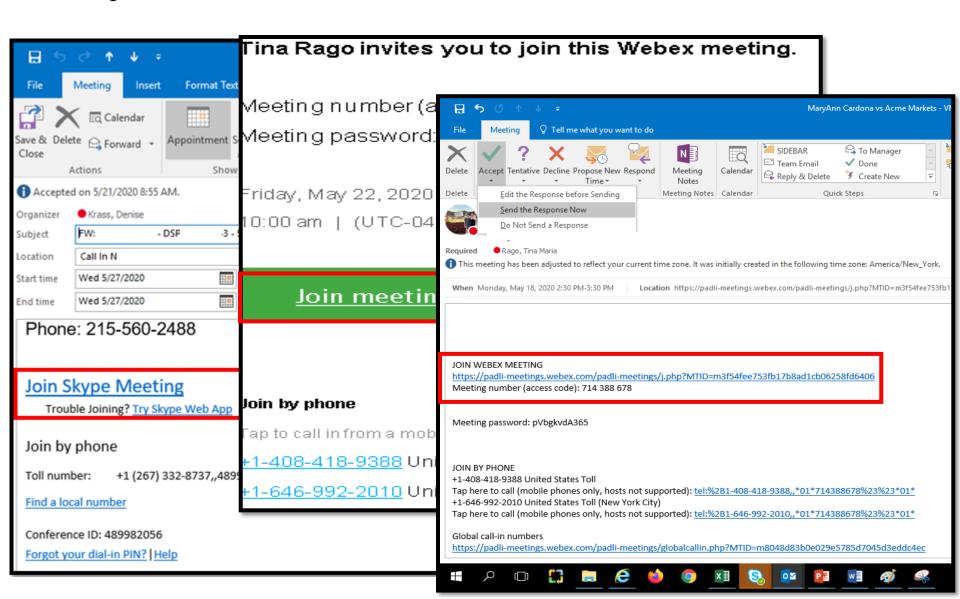
- When you receive the e-mail for a Skype or Webex hearing or mediation, click **Accept** to add it to your calendar.
- Make sure you click to **Send the Response Now** which will let the Judge know that you have received and accepted the invitation.
- Do NOT decline this invitation you must request a continuance through WCAIS if you cannot attend!

Sample e-mail invitations:



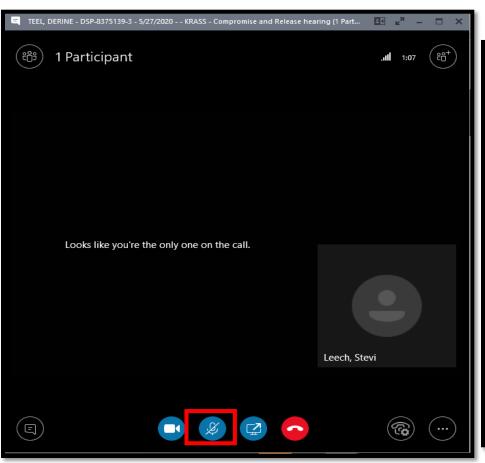
- To participate by Audio *only* use the call in number and code provided on the Notice and/or e-mail invitation.
- To participate by Video click the **Join Meeting** link in the e-mail invitation. A download of the free version of Skype or Webex is required and you will automatically see the prompt for the download.
- Please test prior to the hearing or mediation!

Sample Links:



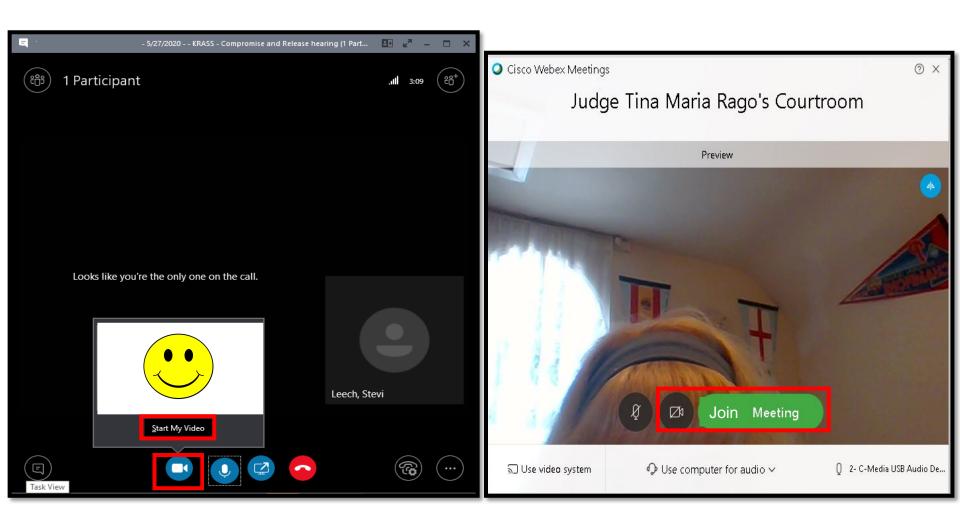
- When you join the hearing, check your mute button!
- To mute/unmute, just click the microphone icon.
- Keep your line muted while you're not speaking to avoid unnecessary background noise.

Microphone icon:





To share your video, so the participants can see your face, click the camcorder icon and then **Start my Video**.



For instructions on how to connect with the Judge, look for the **Special Instructions** on the event notice.

NOTICE OF HEARING	
	WCAIS CLAIM NUMBER: DISPUTE NUMBER: DSP2 CLAIMANT WCID NUMBER: W
	INSURER CLAIM NUMBER: INJURY DATE: 07/14/2018 PETITIONS: Claim Petition (LIBC-362) ASSICNMENT WCAIS COUNTY, Newhampton South
	ASSIGNMENT WCAIS COUNTY: Northampton, South PARTIES:
	NORTHAMPTON, PA 18067
	Allentown, PA 18102-1393 vs
	Bethlehem, PA 18017-8614 Pittsburgh, PA 15219-1942
	LEXINGTON, KY 40512-4519

MISCELLANEOUS TOPICS:

Using Mobile Devices for WCAIS

ACCESS WCAIS FROM YOUR MOBILE DEVICE!

- Access your claims and disputes
- View status and/or details about Requests, Petitions, Answers, etc.
- View Correspondence
- View your calendar of events
- Add events to your *personal* calendar on your mobile device
- and more...

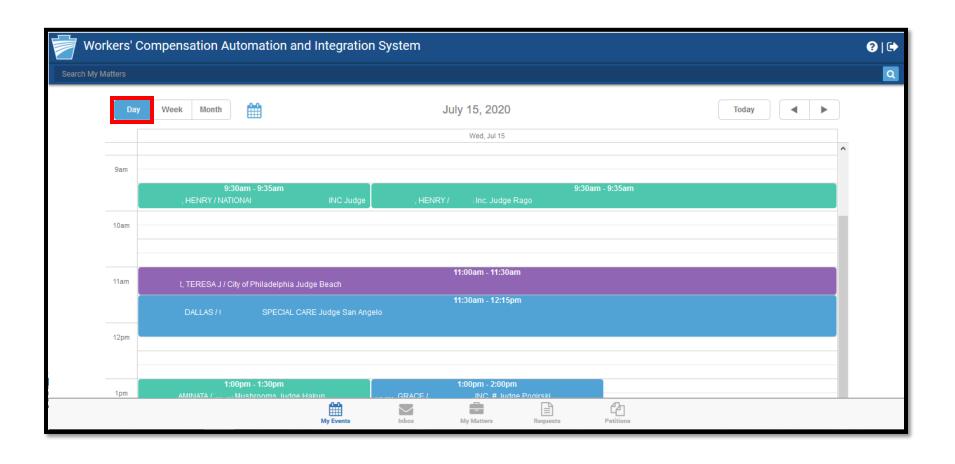
www.wcais.pa.gov/mobile

NOTE: If you experience issues viewing a Word document when using the mobile application, particularly using an iOS device, you may wish to download the Microsoft Word application from the App Store.

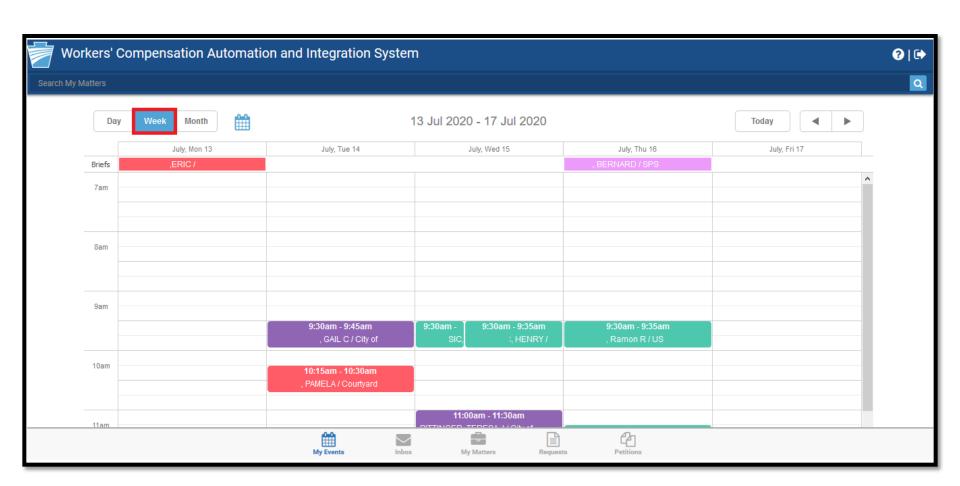
Using Mobile Devices for WCAIS

My Events

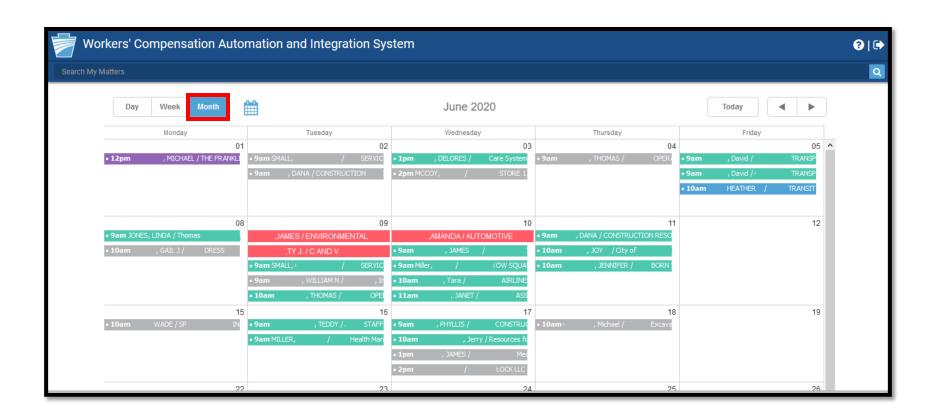
When the attorney logs into WCAIS from the mobile device, the attorney's calendar of events is displayed and defaults to the **Day** view. The calendar includes Hearings, Mediations, and Brief Due Dates.



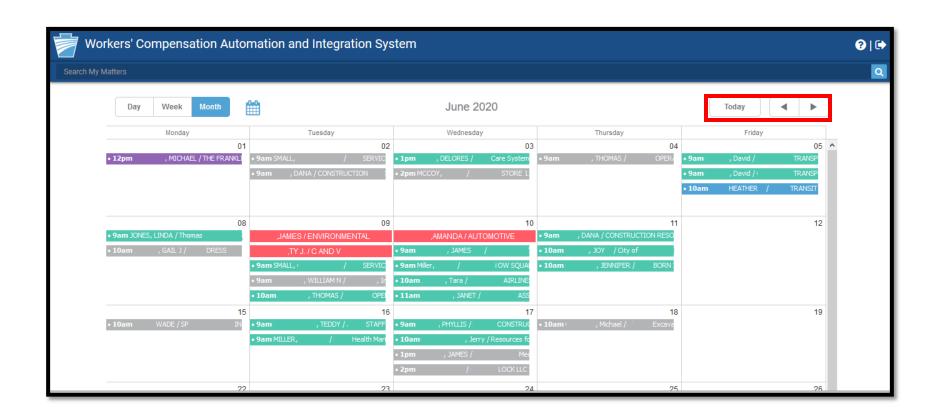
The Attorney can change the default view by clicking the **Week** view or...



by clicking the Month view:



The Attorney can also click through future and past dates by clicking the left and right arrows. Click the **Today** button to get to today's date quickly.



Event color key:

First Hearing Mandatory Mediation WCAB Brief

WCOA Brief Conference Call Hearing Voluntary Mediation

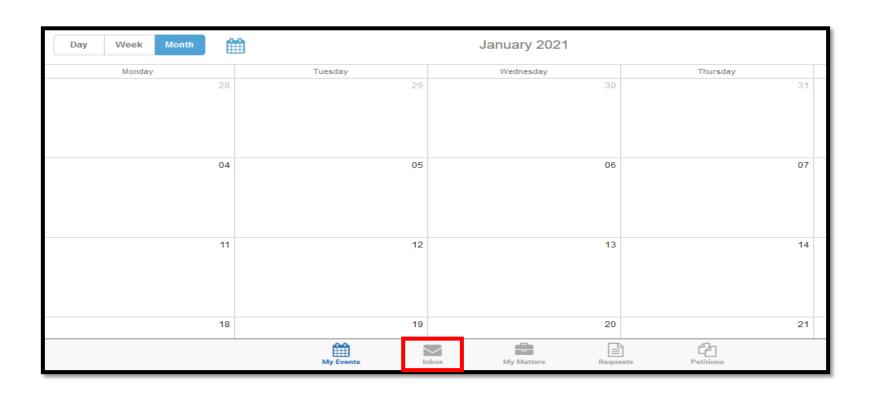
When the Attorney double-clicks an event on the calendar, a pop-up will appear that allows the Attorney to add the event to their calendar.



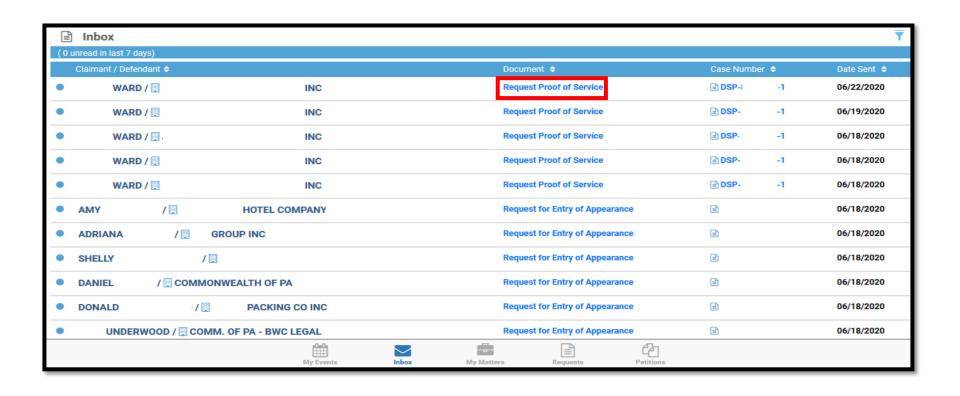
Using Mobile Devices for WCAIS

Inbox

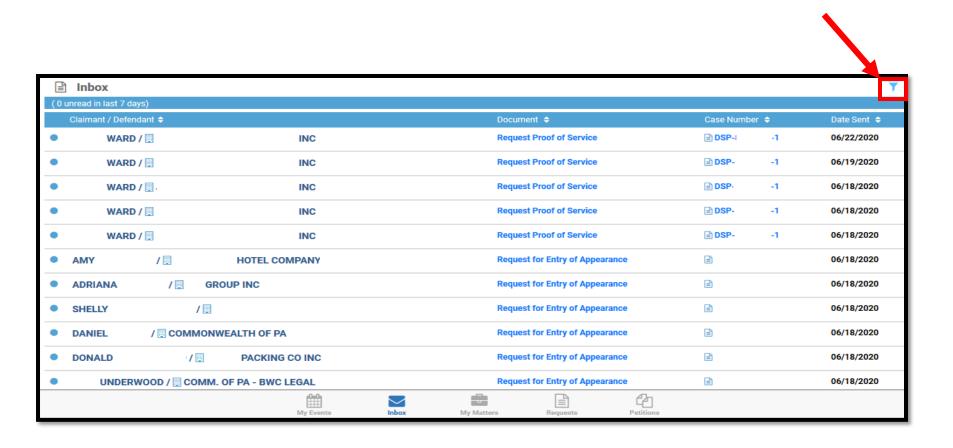
The Inbox icon on the Attorney's mobile calendar will take the Attorney to their list of recently generated correspondences.



From the Attorney's list of recently generated correspondences, clicking on the link in the Document column will load the selected correspondence.



The Attorney can filter correspondence by clicking the filter icon:



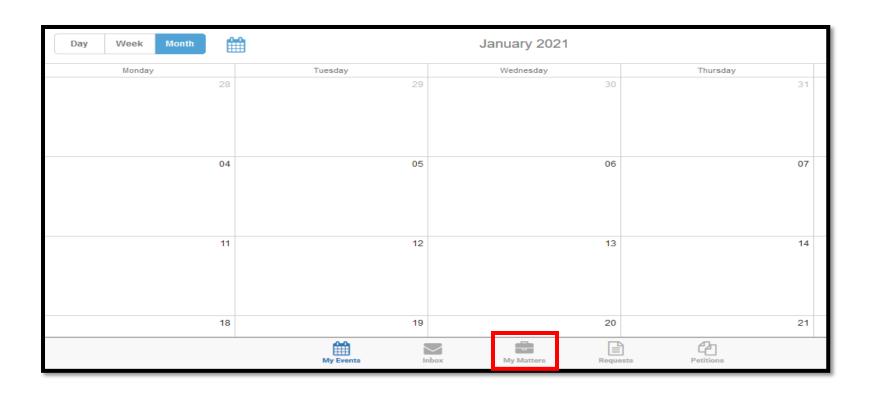
A number of different filtering parameters will appear for the Attorney to use.

pensa	Date Range				
	mm / dd / yyyy	to	mm / dd / yyyy	Q	
	Show unread messages only			7	
	Document Types				
LICEMO	WCOA				
LICEMO	All		Administrative Appeal Assignment Notice		
FICEWO	Answer Proof of Service		Assignment Notice		
FICEWO	Brief Schedule Correspondence		Cancellation Notice		
FICEWO	Event Rescheduling Notice		Exhibit Proof of Service		
	Hearing Notice		Judge Communication		
WELLSB	Judge's Decision		Med Fee Assignment Notice		
API G	<view others=""> WCAB</view>				
ABO /	All		Acknowledgement Letter (Petition)		
OMMO	Amended Hearing notice		Appeal Acknowledgement Letter		
.O / 🗒 B	Appeal Rejection Letter - Commonwealth Court		Appeal Rejection Letter - Other		
COMN	Appeal Rejection Letter - Supreme Court		Appeal Rejection Letter - Unemployment Compensation		
	Brief Extension Approval and Revised Brief Schedule		Cancellation of Hearing Letter		

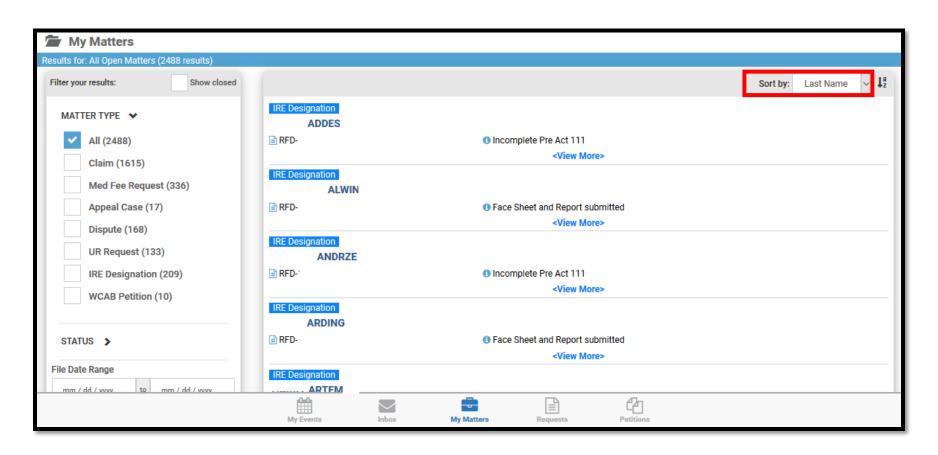
Using Mobile Devices for WCAIS

My Matters

The My Matters icon on the Attorney's mobile calendar will take the Attorney to their list of matters.

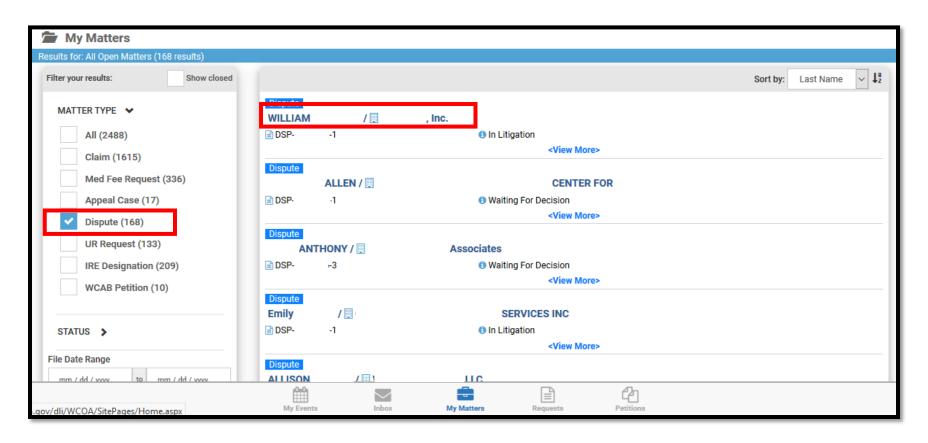


My Matters lists all of the Attorney's matters and can be sorted by Claimant's Last Name and other parameters.

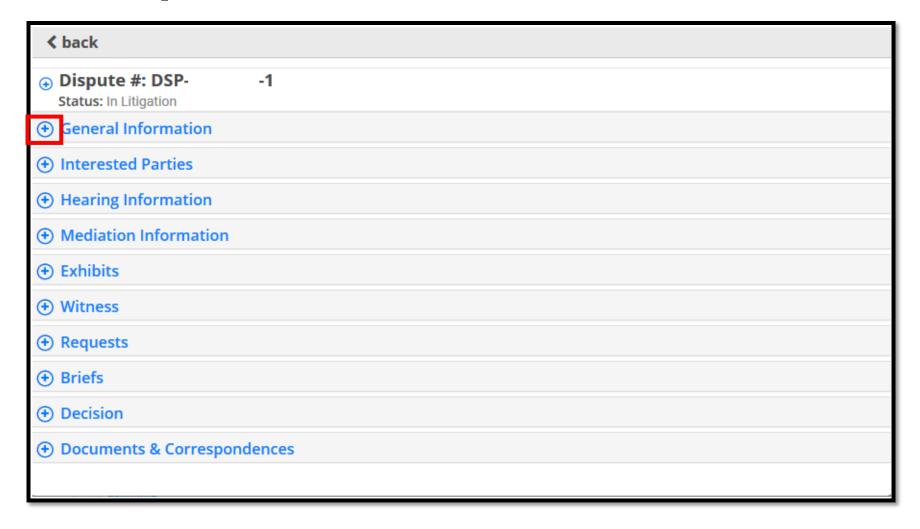


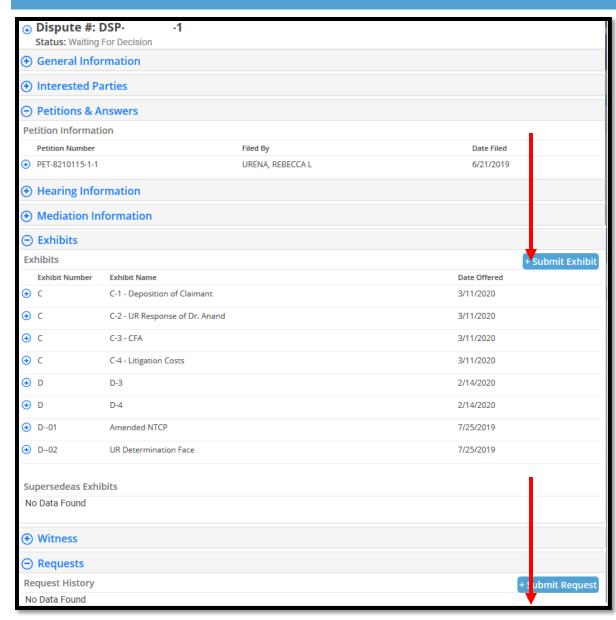
The Attorney can filter the matters using a number of different parameters in the left menu.

Clicking the link in the case caption will take the Attorney to that particular matter.



From the selected matter, clicking the + sign next to each line item will expand that section to show the same information the Attorney sees in the desktop version of WCAIS.



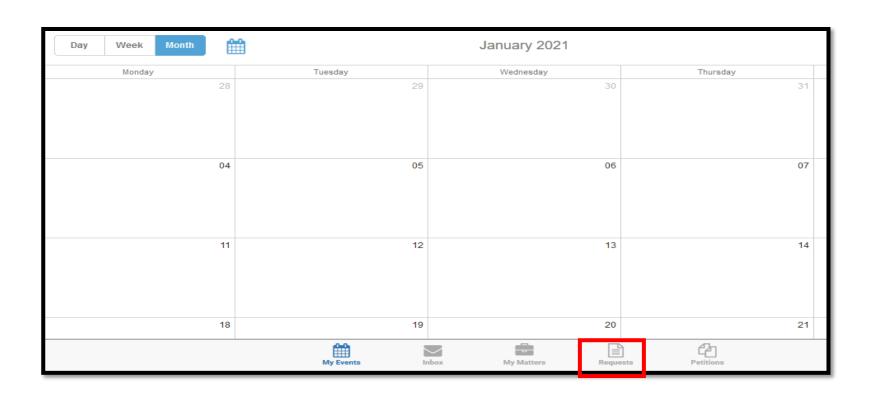


The Attorney can submit and/or view Petitions, Answers, Exhibits, Requests, Letters to the Judge, etc.

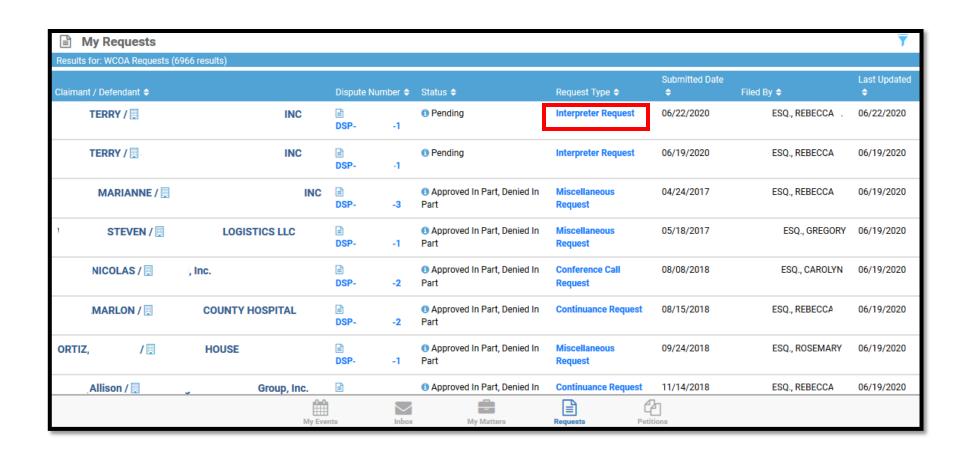
Using Mobile Devices for WCAIS

Requests

The Requests icon on the Attorney's mobile calendar will take the Attorney to a list of Requests submitted on their matters.



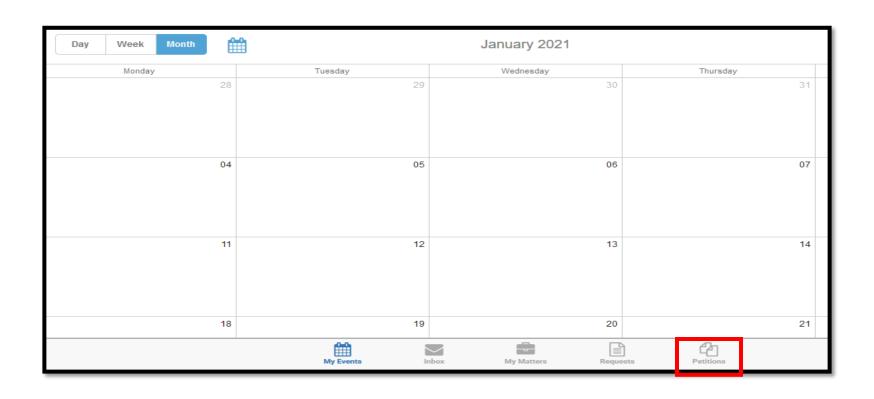
Click the link in the **Request Type** column to view the details of the request.



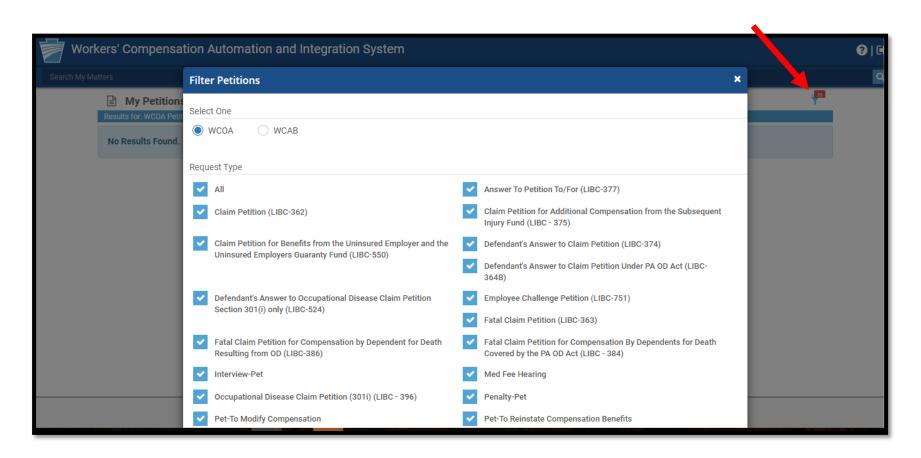
Using Mobile Devices for WCAIS

Petitions

The Petitions icon on the Attorney's mobile calendar will take the Attorney to a list of Petitions filed on their matters.



Click the filter icon to access a number of different filter parameters to view the filed petitions.



MISCELLANEOUS TOPICS:

Contacting the WCOA Resource Center

WCOA RESOURCE CENTER

Contact the WCOA Resource Center if you...

- Have general adjudication questions
- Need assistance navigating the WCAIS system
- Want to report system defects
- Have an idea to enhance the system
- Need help with any WCOA related question

Operates 7:30 – 4:30pm Monday-Friday

You can call or e-mail the WCOA Resource Center:

E-mail: WCOAResourceCenter@pa.gov

Phone: 1-844-237-6316

Or you can contact the WCOA Resource Center in WCAIS...

The user may click the **Submit a Question** option from the Customer Service Center dropdown to ask a question to the WCOA Resource Center.

PA pennsylvania WORKERS' COMPENSATION AUTOMATION AND INTEGRATION SYSTEM	(Att	torney)
WORKERS' COMPENSATION AUTOMATION AND INTEGRATION SYSTEM	Customer Service Center 🔻 🕻	Logout
Search Helpline My-Matters WCAB WCOA Healthcare UEGF Profile	d Customer Service Center Home	hboard
Course Helphine in makers World Wood Healthcare Cool Heline	€ I need help on this screen	IIDOard
	? Submit a Question	60
File Petition	⊕ Printable WC Forms	
Required fields are indicated by *	℃ Contact Us	

For more information on the Customer Service Center, click here.

